

Policy 7.01 Implementation Plan/Progress Report

Timeframe: December 2008 – December 2009

The Quinault Indian Nation and the Aberdeen Community Service Office

Implementation Plan

Progress Report

Goals/Objectives

Prepare and disseminate pertinent statistics on American Indian community and participant populations, numbers of American Indian participants served and other relevant data.

Activities

Quinault Tribal members Receive those services for which they are eligible from the Aberdeen Community Service Office;

CSO staff will question clients regarding Tribal affiliation and review and update coding as necessary when American Indian clients apply for benefits and/or at the time of their eligibility review;

Expected Outcome

To coordinate appropriate service delivery, case management and case transfers;

Maintain a high degree of accuracy through constant monitoring of demographic data;

Lead Staff and Target Date

CSOA: Karen Klinger; Social Services Supervisor: Steve Hall; Tribal Community Worker: Lorraine Van Brunt and Mary Papp & Andréa Halstedt Quinault Tribal representatives

The following are the number of Quinault Tribal members coded for service through the Aberdeen Community Service Office:

Medical assistance: 436

General Assistance: 4

TANF: 22

Basic Food: 321

There is ongoing communication between the Quinault Indian Nation and the Aberdeen CSO on the subject of "services provided";

Goals and Objectives	Activities	Expected Outcomes	Lead Staff and Target Date	Progress
<p>Work with the Tribe to determine the need for, negotiate and/or implement local Tribal-State agreements, protocols, MOU's, contracts, or processes.</p> <p>Ensure communication with tribal governments, landless tribes, and off reservation American Indian organizations for information sharing, consultation, joint planning, and problem solving;</p>	<p>Identify needs of Quinault Nation Tribal Members and whether current programs and policies meet these needs.</p> <p>Identify outstanding issues/gaps in service and develop performance expectations, which can be implemented, monitored and evaluated;</p>	<p>Identification of areas for process improvement and ongoing identification of new QIN TANF cases;</p> <p>Improved service delivery to Tribal members;</p>	<p>CSOA: Karen Klinger; Social Service Supervisor: Steve Hall; Tribal Community Worker: Lorraine Van Brunt</p> <p>QIN TANF case managers and QIN Social Service Staff;</p>	<p>Clear communication lines are in place and work well, via telephone calls, e-mail and Liaison contacts;</p> <p>The CSO Human Resources contact (Daniel Lozano) electronically transmits contact lists (phone lists). The Tribal Liaison (Lorraine Van Brunt)distributes hard copies of revised QIN contact (phone) lists;</p> <p>A good Tribal, CSO relationship has developed as a result of frequent contacts and an excellent ongoing working relationship;</p> <p>ACES access has been provided to QIN staff;</p>
<p>Train CSO staff on major principles of federal Indian law.</p>	<p>Present regular training to CSO staff on the major principles of Federal Indian Law;</p>	<p>Increased knowledge of the principles of Federal Indian Law creating a better understanding for individual staff as they serve Quinault Tribal Members;</p>	<p>Karen Klinger, CSOA, plans to set up a joint Government to Government Training at the CSO in the summer of 2009.</p>	<p>The last Government to government training took place at the Aberdeen CSO on May 23, 2006; the plan is to repeat as needed;</p> <p>The Quinault Tribe suggested that they would like to provide an "Indian Law 101" for managers; further discussions need to take place between the Tribe and the CSO for this to take place;</p>

<p>Goals and Objectives</p> <p>The Native American Tribal Liaisons' role in the Aberdeen Community Service Office is to maintain a positive and productive relationship with the Quinault Indian Nation;</p>	<p>Activities</p> <p>Tribal Visits;</p> <p>Home visits;</p> <p>Review of commodities;</p> <p>All other duties as appropriate to be determined by the Tribe and the CSO;</p>	<p>Expected Outcomes</p> <p>Regular Tribal visits to assist Tribe and to facilitate information and communication between the Tribe and the Community Service Office;</p> <p>Home visits related to potential sanctions and Work First participation;</p> <p>Monthly reviews commodities against Basic Food to determine potential duplicates services;</p> <p>To fulfill Tribal needs that can be accommodated by the Native American Liaison relative to the CSO mission;</p>	<p>Lead Staff and Target Date</p> <p>Lorraine Van Brunt: Tribal Community Worker; Steve Hall: Social Service Supervisor; QIN TANF managers; QIN Social Service Manager;</p> <p>We need to establish a regular schedule in which the CSO Community Worker pays visits to the Quinault Tribal Center. Schedule to be set by 4/1/09.</p>	<p>Progress</p> <p>We currently have a new Tribal Liaison; communication appears to be working well;</p>